

Iowa Department on Aging

Case Management Program for Frail Elders (CMPFE) & Senior Living Program (SLP)

Unmet Needs Report SFY 2012 (July 2011 - June 2012)

**Iowa Department on Aging
Jessie M. Parker Building
510 East 12th Street
Des Moines, IA 50319-9025
Phone: (515) 725-3333
Fax: (515) 725-3300
www.state.ia.us/elderaffairs**

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This report is provided as a tool that identifies unmet needs of older Iowans that have contact with AAA's and their Case Management Program for the Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

Unmet Needs Reporting System

Despite the successes of the Case Management Program for the Frail Elders (CMPFE) and other efforts of the Iowa Aging Network, there continue to be documented unmet needs throughout the state. This report is a compilation of unmet needs data reported to the Iowa Department on Aging (IDA) from the 13 Area Agencies on Aging. The sources for this data come from CMPFE case managers that have identified unmet service needs for older Iowans.

CMPFE unmet needs were reported by Case Managers during the development of a consumer service plan.

This report is provided as a tool that identifies unmet needs of older Iowans that have contact with AAA's and their Case Management Program for the Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

Document Description

Unmet Needs Fast Facts:	Provides a listing of quick facts related to CMFPE and SLP Unmet Needs reported during SFY 2012.	Page 4
CMPFE Unmet Needs:	Provides a listing of CMPFE reported Unmet Needs sorted by total units of service in descending order.	Page 5
Unmet Needs Map:	Provides a county mapping identifying which counties reported CMPFE Unmet Needs.	Page 6
Unmet Needs Mapping:	Provides a county mapping of the top 10 total units of service with reported reasons for the unmet need.	Pages 7 to 11
Unmet Needs by County, Service & Reason:	Provides an alphabetical listing of counties and SLP and CMPFE services reported as unmet needs and the total contacts, units and average units per contact by county, services and reported reasons.	Pages 12 to 40
Data Source	Data used for this report is data reported to the Department on Aging from Area Agencies on Aging through the CMPFE Seamless Reporting System.	
Contact Totals	Contact totals may or may not represent unduplicated contact counts and the same contact may be included in one or more service unmet needs and reasons.	

SFY 2012 CMPFE Unmet Needs Fast Facts

80 number of Iowa's 99 counties with CMPFE unmet needs

84,617 number of reported CMPFE unmet needs units

8,337 number of reported CMPFE unmet needs contacts

Transportation highest number of CMPFE unmet need units reported

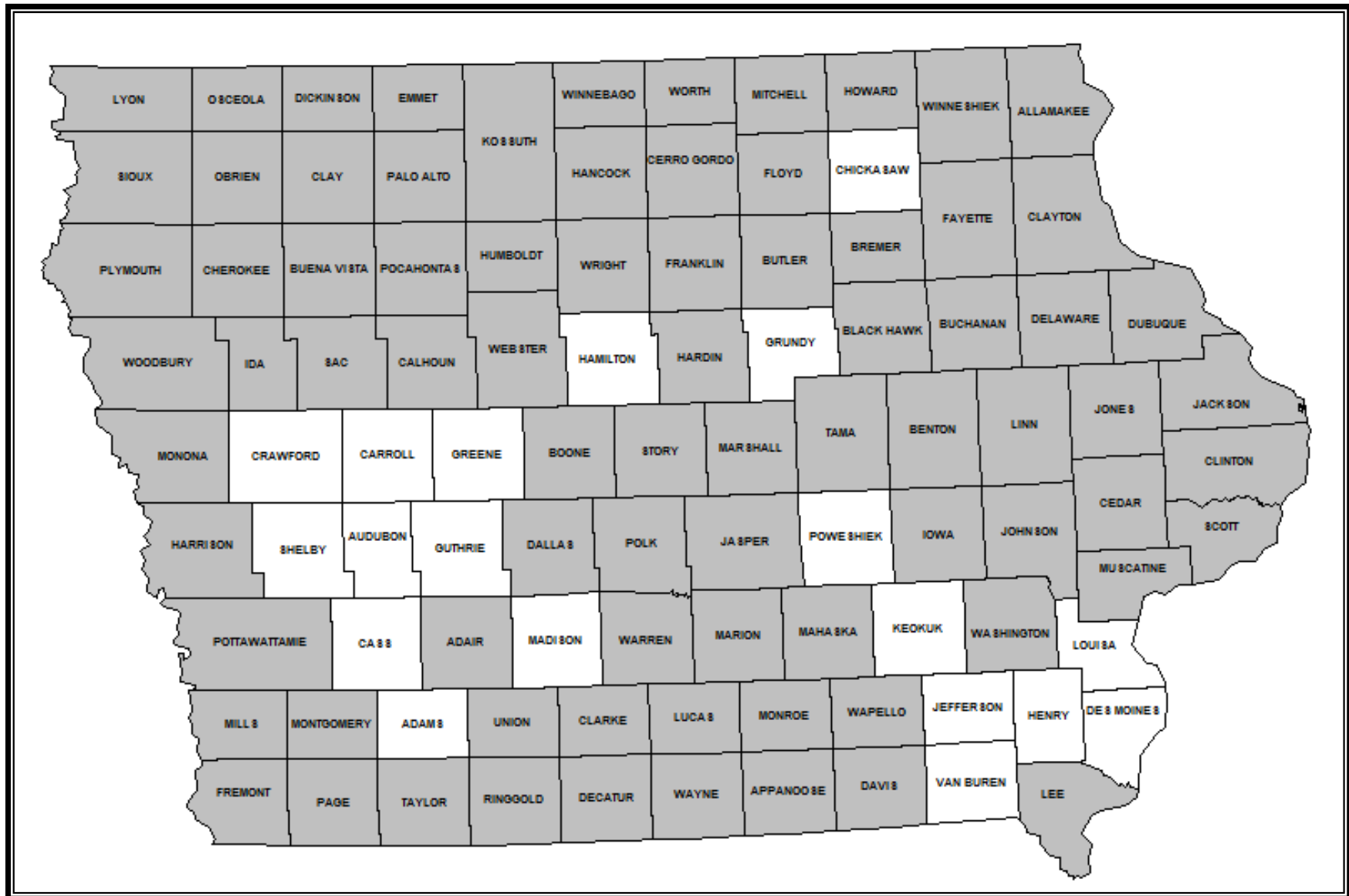
Chore highest number of CMPFE unmet need contacts reported

71 % of the total CMPFE units reported **No or Inadequate Funding** as the unmet need reason.

CMPFE Unmet Needs SFY 2012

Service	Contacts	Units	Avg. Per Contact	Unit Of Measure	Rank By Units	Rank By Contacts	Rank By Avg. / Contact
Transportation	757	18,482	24.4	1 one-way trip	1	4	2
Chore	1,963	17,155	8.7	1 hour	2	1	15
Home Delivered Meals	600	13,724	22.9	1 meal	3	6	4
Homemaker	559	6,046	10.8	1 hour	4	7	10
Material Aide	988	5,077	5.1	1 client	5	2	20
Respite	315	4,906	15.6	1 hour	6	8	8
Visiting	273	2,692	9.9	1 visit	7	10	12
Nutrition Counseling	931	2,614	2.8	1 session	8	3	25
Adult Daycare	245	2,236	9.1	1 hour	9	11	14
Mental Health Outreach	308	2,149	7.0	1/4 hour	10	9	17
Home Repair	110	2,048	18.6	1 hour	11	14	5
Personal Care	77	1,311	17.0	1 hour	12	16	6
Assisted Transportation	168	1,281	7.6	1 one-way trip	13	12	16
Caregiver Support	112	1,072	9.6	1 hour	14	13	13
Counseling	88	944	10.7	1 hour	15	15	11
Emergency Response System	632	758	1.2	1 client	16	5	27
Case Management	35	566	16.2	1 hour	17	18	7
Congregate Meals	16	368	23.0	1 meal	18	20	3
Senior Center	13	362	27.8	1 hour	19	24	1
Legal Assistance	44	290	6.6	1 hour	20	17	18
Advocacy	20	240	12.0	1 hour	21	19	9
Medication Management	16	83	5.2	1 client	22	21	19
Adult Consumer Protection Service	12	60	5.0	1 hour	23	25	21
Nutrition Education	12	48	4.0	1 session	24	26	23
Information & Assistance	11	44	4.0	1 contact	25	27	24
Protective Payee Service	13	26	2.0	1 contact	26	23	26
Training & Education	4	20	5.0	1 hour	27	28	22
Employment	13	13	1.0	1 placement	28	22	28
Health Screening Well Elderly Clinics	2	2	1.0	1 hour	29	29	29

Counties Reporting Unmet Needs in SFY2012

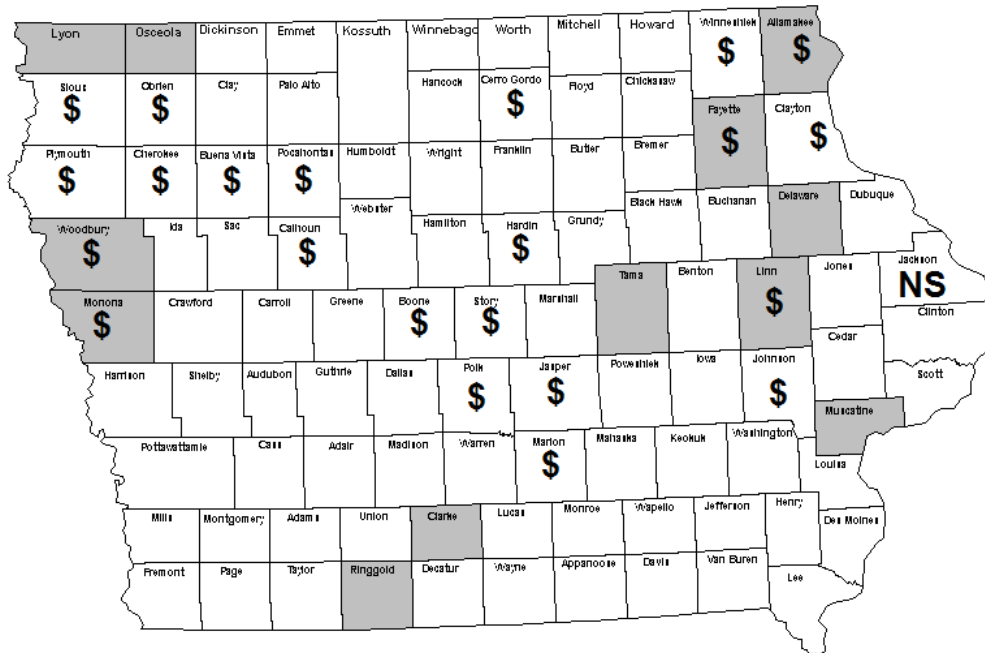


 **Reported CMPFE Unmet Needs**

Transportation

Contacts: 757

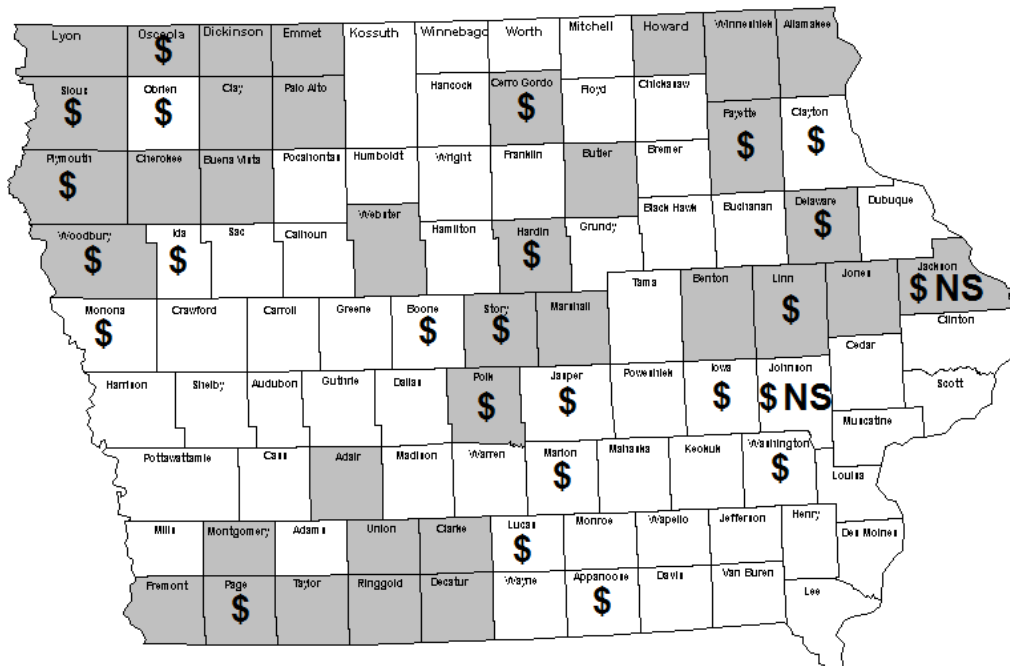
Units: 18,482



Chore

Contacts: 1,963

Units: 17,155

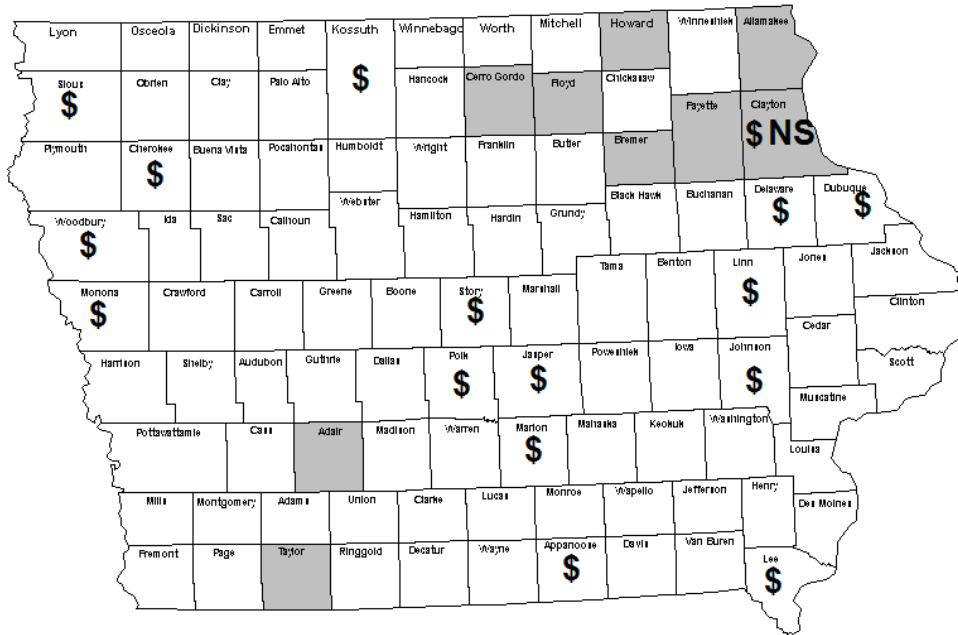


■ - No Provider \$- No Funding / Funding Inadequate NS- No Staffing

Home Delivered Meals

Contacts: 600

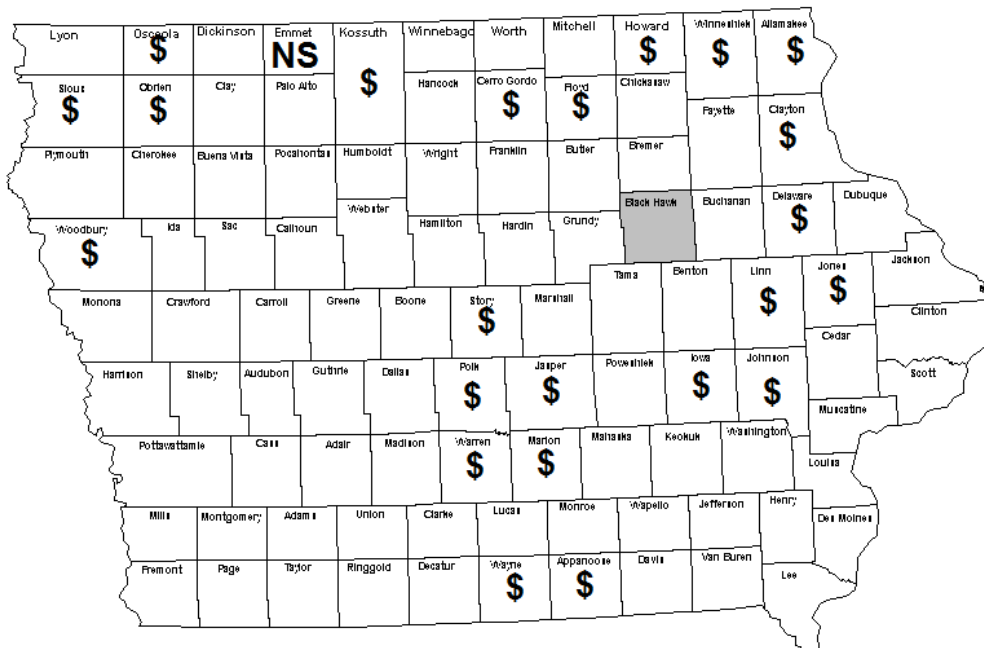
Units: 13,724



Homemaker

Contacts: 559

Units: 6,046

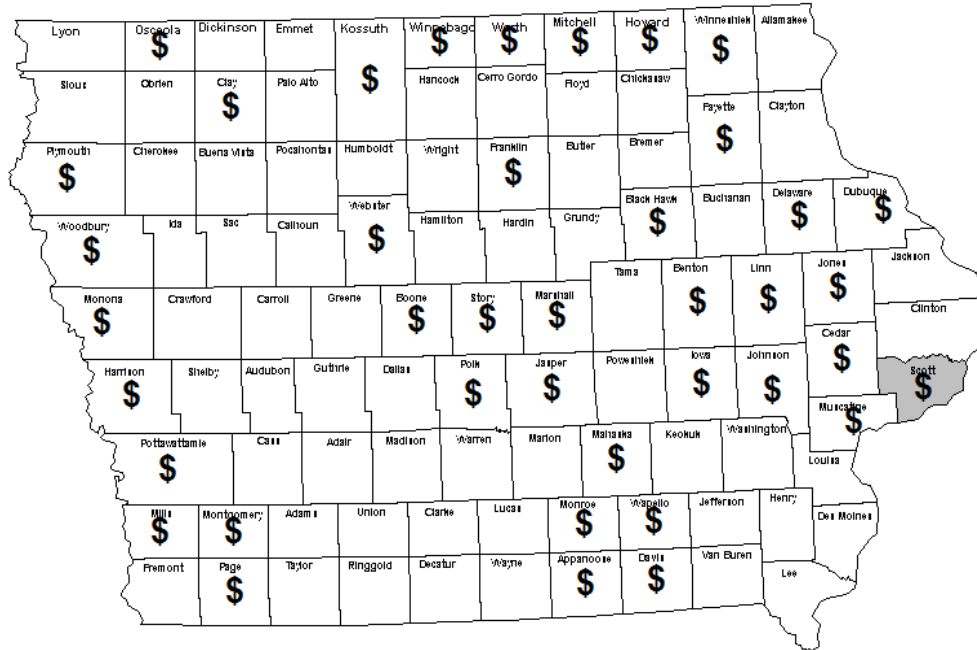


■ - No Provider \$- No Funding / Funding Inadequate NS- No Staffing

Material Aide

Contacts: 988

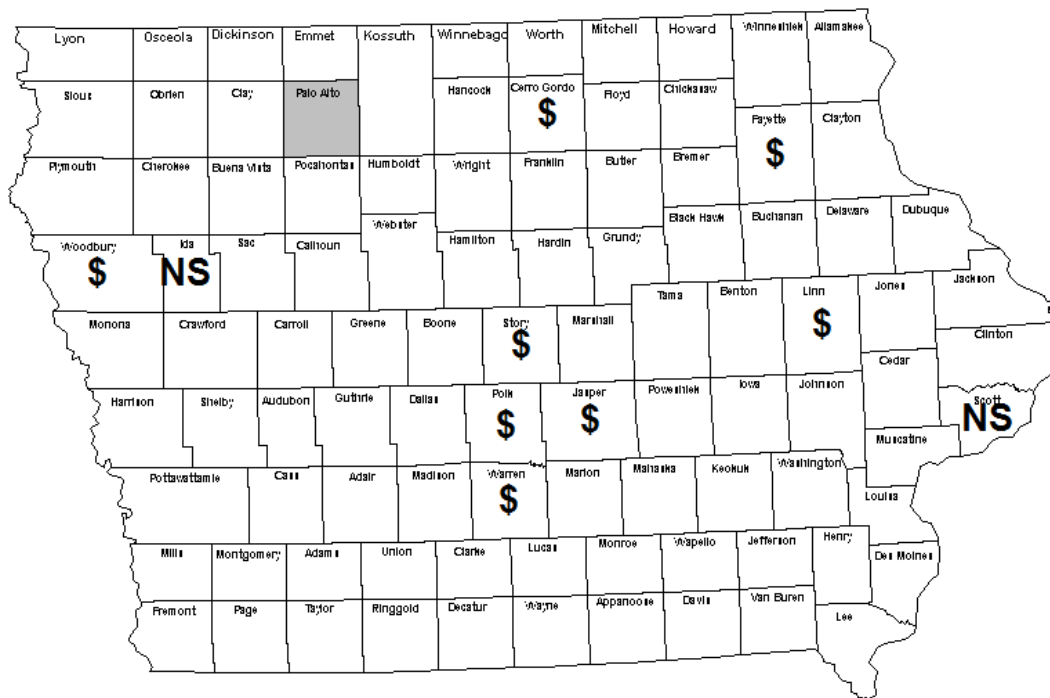
Units: 5,077



Respite

Contacts: 315

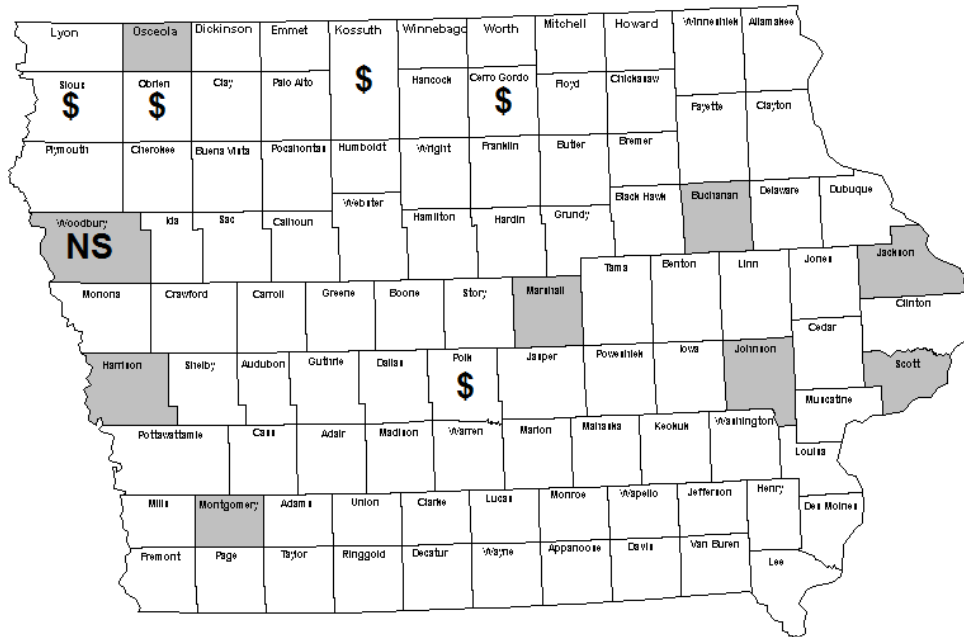
Units: 4,906



■ - No Provider \$- No Funding / Funding Inadequate NS- No Staffing

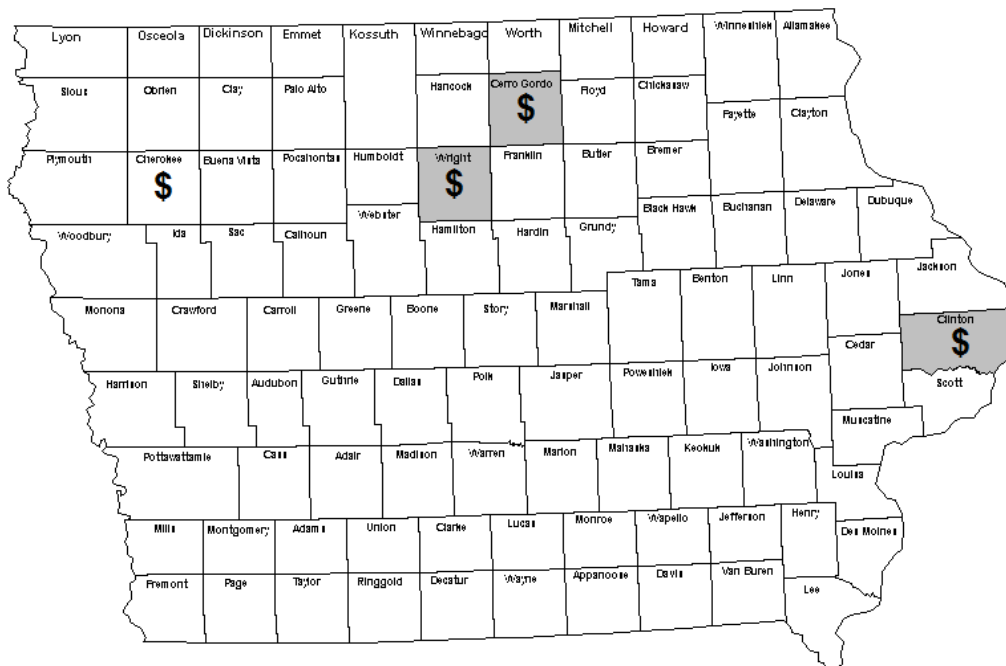
Visiting

Contacts: 273
Units: 2,692



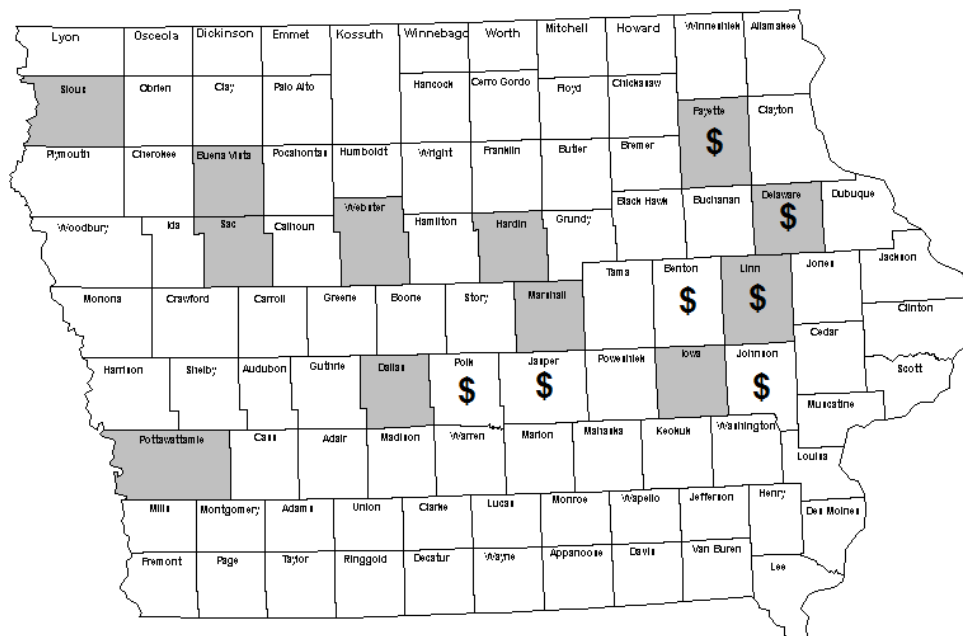
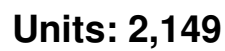
Nutrition Counseling

Contacts: 931
Units: 2,614



■ - No Provider \$- No Funding / Funding Inadequate NS- No Staffing

Units: 2,236



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